

Important information regarding your system's security

Dear Software Customer:

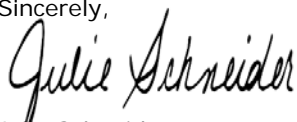
We have become aware of incidents in which someone has attempted to get confidential information from a financial organization by calling them and using the Bankers Systems SupportLine name.

At a time when the security of financial information is absolutely critical, it's important that you are aware of a policy Bankers Systems has regarding our Software SupportLine. If your staff were to access our SupportLine via e-mail or phone, **we would never ask for your network user I.D. or system passwords. This information is confidential and should never be shared with outside resources.**

Please share this vital information with all employees who may have contact with our Software SupportLine. Knowing how to protect your most important assets is critical to the success of your organization and the trust of your consumers.

We take the security of your information very seriously, and we will continue to do whatever we can to help you safeguard your data. If you have any questions regarding this policy, please contact us at 1-800-397-2341, extension 5460.

Sincerely,



Julie Schneider
Director, Support Services