

ARTA Lending Version Software and Hardware Requirements

September 2010

Standalone and Client System Requirements

Software Requirements

Operating Systems

- Microsoft Windows XP Professional
- Microsoft Windows Vista Business Edition
- Microsoft Windows Vista Enterprise Edition

Components

- Internet Explorer 6 or greater, with latest service pack installed

NOTE: Credit Bureau and/or Automated Underwriting modules require Internet access. Bandwidth of 128K or greater is recommended.

Internet access is also required for remote troubleshooting by SupportLine and for downloading of files from the Wolters Kluwer Financial Services Software Support web site.

Hardware Requirements

- 2.66 GHz Intel Pentium 4 Processor
- 512 MB RAM (minimum) 1 GB (recommended)
- CD ROM Drive
- Hard drive with ample free space for software installation (500 MB initial install, with an additional 50 MB free space for each added state. 4.0 GB free space for a full 51 jurisdiction install)
- Monitor/Video card capable of 800 x 600 pixel display resolution (minimum)

Network Server Requirements

Software Requirements

Operating Systems

- Microsoft Windows Server 2003
- Microsoft Windows Server 2008

Components

- Internet Explorer 6 or greater, with latest service pack installed

NOTE: Credit Bureau and/or Automated Underwriting Modules require Internet access. Bandwidth of 128K or greater is recommended.

Internet access is also required for remote troubleshooting by SupportLine and for downloading of files from the Wolters Kluwer Financial Services Software Support web site.

Hardware Requirements

NOTE: The following requirements are based on five concurrent users; additional users may require increased requirements.

- 2.66 GHz Intel Pentium 4 Processor
- 1 GB RAM (minimum) 2 GB (recommended)
- CD ROM Drive
- Hard drive with ample free space for software installation (500 MB initial install, with an additional 50 MB free space for each added state. 4.0 GB free space for a full 51 jurisdiction install)
- Monitor/Video card capable of 800 x 600 pixel display resolution (minimum)

Printers

- PCL5 or PCL6 compatible laser printer (Example: HP 4000 Series, 8000 Series, and Lexmark Optra Series)
- Two programmable (not multipurpose) paper trays, one of which must be an 8½" x 14" paper tray
- Printer memory:
 - 8 MB installed for 300 dpi resolution
 - 16 MB installed for 600 dpi resolution
 - 32 MB installed for 1200 dpi resolution

NOTE: Due to the large variety of printers available in the market today, we are unable to test our programs with every printer.

Printers that are NOT supported include HP L Series, HP1000 Series, HP2000 Series, Okipage, and Brother HL 1000 Series.

Multi-purpose (printer, copier, fax) printers may meet the above requirements however, we do not recommend using multi-purpose printers with W software and may not be able to assist with problems printing to these printers.

Additional Notes

- These requirements are for systems running ARTA Lending only. A higher megahertz (MHz) processor and or more random access memory (RAM) have shown to improve the overall performance of ARTA Lending. Consult with your technical staff if you will be running additional applications, as this will increase the listed requirements.
- These requirements are subject to change without notice.
- Microsoft Windows Millennium (Me) and Windows XP Home Edition are designed strictly for home use and are not supported.
- Microsoft Small Business Server is designed strictly for small business applications and is not supported.
- The latest service packs should be installed for all Microsoft products.